STEELSCAPE PRINTS®  SMP Based Coating Technology Limited Warranty

Steelscape, LLC ("Steelscape") warrants that Steelscape Prints® SMP coated metal, when coated by a SMP based coating technology ("Coated Metal") and when purchased by Steelscape's customer ("Purchaser"), will retain its film integrity and chalk as set forth in the Warranty Table below, provided the Coated Metal has been stored, transported, formed and installed in accordance with the limitations and exclusions set forth within this limited warranty. This limited warranty applies to any Steelscape Prints® SMP coated metal shipped after May 1, 2016 and no previous warranty shall apply to such product. The limited warranty shall extend from the date of installation of the Steelscape Prints® SMP coated metal or from a date six (6) months after coating of the metal, whichever occurs first.

Definitions:
1. Film Integrity shall be defined as the absence of peeling, checking, chipping or cracking, except for slight crazing or slight cracking as may occur on tightly roll-formed edges or brake bends at the time of forming Coated Metal.
2. Chalk or Oxidation shall be defined as a numerical rating as warranted when measured in accordance with the standard procedures specified in ASTM D-2141-98

THIS LIMITED WARRANTY IS SUBJECT TO THE FOLLOWING EXCLUSIONS AND LIMITATIONS. All of the following exclusions and limitations constitute material terms of this limited warranty and failure to satisfy any one or more of the conditions by Purchaser, its agents, or representatives shall release Steelscape from its obligations hereunder.

Exclusions and Limitations:
1. Corrosion or loss of adhesion as a result of embossing or perforating the Coated Metal is not covered under this limited warranty.
2. This limited warranty does not apply to exterior installations that are sheltered from rainfall or that do not provide drainage.
3. This limited warranty will be null and void unless the Coated Metal has been paid for in full.
4. This limited warranty does not apply in the event of deterioration to the Coated Metal caused directly or indirectly by contact with fasteners.
5. Coated Metal that is improperly installed or maintained is not covered by this limited warranty.
6. This product must not be cleaned with abrasive or chemical cleaners.
7. Non-uniform changes in appearance that result from unequal exposure to sunlight and/or the elements are not covered by this limited warranty.
8. This limited warranty does not cover Coated Metal located 1,320 feet or less from a salt water or marine environment.

10. This limited warranty does not cover damages or conditions resulting from circumstances beyond Steelscape's control, including, without limitation, the following:
   a. Acts of God, fire, wind, or explosion, external forces, or fire;
   b. Damage caused by improper packaging, handling, shipping, processing, or storage of the Coated Metal prior to installation contrary to good industry practice (NCCA guidelines described in the series titled "How To Fabricate Pre-paint");
   c. Unusual or aggressive atmospheres such as those were the Coated Metal is exposed to or contaminated with harmful or corrosive chemicals or salt spray;
   d. Standing or ponding water on the Coated Metal;
   e. Significant differences in insulations below the Coated Metal panel;
   f. Condensation or other contamination or damage attributable to improper shipping, packaging, handling, processing, or installation;
   g. Failures or damage resulting from edge corrosion;
   h. Scratching or abraded during or after installation;
   i. Prolonged contact with or removal of vegetation, dirt or gravel;
   j. Sustained exposure to animals or animal waste;
   k. Where the Coated Metal is in contact with, or subject to runoff from, lead, copper, pressure treated, green or wet lumber, or wet insulation;
   l. Mishandling of Coated Metal, including abuse, alteration, modification, improper use or storage;
   m. Damage from snow or ice removal or aggressive pressure washing;
   n. Damage or conditions at the point(s) where materials or items such as snow guards and solar panels are attached or adhered to the Coated Metal.

Notification of claim; Right of Steelscape to Inspect.
Steelscape must be notified within 30 days after discovery of an alleged condition giving rise to a claim, and Steelscape and its representatives must be allowed an opportunity to inspect the Coated Metal and if required, obtain a sample of the Coated Metal. All decisions regarding the existence of a defect or claim if it is later determined that Steelscape is not responsible for the problem underlying the defect or claim. In no event will the original warranty period set forth be extended by a warranty claim.

To make a claim or obtain service under this limited warranty, the Purchaser must call Steelscape at 360-673-8200 or submit your claim in writing to Steelscape, LLC, Attn: Claims Administrator, 222 West Kalama River Rd., Kalama, WA 98625.

Remedy.
Steelscape's liability for breach of this limited warranty shall be limited exclusively to cost of either repairing or replacing non-conforming Coated Metal, or at the sole option of Steelscape, refund the purchase price for any defective Coated Metal to the Purchaser.

Steelscape must approve any recoating of the Coated Metal through submission of three (3) estimates that each includes the name of the coating products to be used, labor and material costs as well as any other costs associated with the work for refinishing or replacing the Coated Metal. Steelscape reserves the right to approve or negotiate the contract for such recoating if the initial estimate is deemed unacceptable. In no event will the original applicable warranty period set forth in the warranty table be extended by a warranty claim.

In the event of any subsequent failure of any recoated or replaced Coated Metal, Purchaser shall first make any claims against the supplier of those replacement materials.

The warranty period for any refinished or replaced metal substrate shall be only for the remainder of the original Coated Metal's warranty period.

This limited warranty shall automatically expire upon any change or transfer of ownership of the property on which such Coated Metal was originally installed.

Maintenance.
The Coated Metal must be washed regularly, either by sweet or tap water or by cleaning with 1/3 cup of Tide® detergent or other common detergent containing less than 0.5% phosphates dissolved in one gallon of water. A clear water rinse should follow immediately. The Coated Metal must not be cleaned with abrasive or chemical cleaners. Cleaning must include the underside of any panel overhang where the underside is exposed to the weather.

General Terms and Conditions.
The Coated Metal must be washed regularly, either by sweet or tap water or by cleaning with 1/3 cup of Tide® detergent or other common detergent containing less than 0.5% phosphates dissolved in one gallon of water. A clear water rinse should follow immediately. The Coated Metal must not be cleaned with abrasive or chemical cleaners. Cleaning must include the underside of any panel overhang where the underside is exposed to the weather.

Choice of Law.
Any disputes arising under or pursuant to the matters contemplated by this limited warranty, at Steelscape's election, shall be resolved by arbitration or legal process governed by and interpreted in accordance with the laws of the State of California, and shall have exclusive jurisdiction over any such disputes, especially with respect to matters of validity, execution, interpretation, enforcement or compliance.

Type of Environment of Installation | Film Integrity (Years) | Chalk Rating ≥ 8 (Years)
--- | --- | ---
Residential, Commercial and School – Buildings used for habitation, Distribution Centers, Hotels, Shopping Malls, Office Buildings, Assembly Facilities and Schools located in rural or residential areas. | 25 | 25

Industrial – Steel Mills, Power Generating Stations, Oil Fields, Oil Refineries, Ore Mines, Chemical Plants, Paper Mills or other unusual environmental exposure. | No Warranty | No Warranty

Severe Marine* – Less than 1,320 feet from saltwater environment | No Warranty | No Warranty

*Severe marine warranty availability subject to approval on an individual basis. For more information inquire with Steelscape technical services.

Notification Prior to Installation:
Purchaser must notify Steelscape of installations that are deemed potential Industrial and/or Marine environment prior to design implementation. Steelscape can then evaluate the installation site and provide specific warranty coverage before installation.

For the purpose of this limited warranty, Standard Colors use a group of pigments suitable for the majority of color matches. Some color requests cannot be formulated with durable pigments and will not carry the above mentioned limited warranty. The Purchaser will be informed as to these exceptions.

Effective Date: 5/1/2016