



## STEELSCAPE Natural Matte® SMP Coating Technology Limited Warranty

Steelscape, LLC ("Steelscape") warrants that **Steelscape Natural Matte® SMP** coated metal, when coated by silicone modified polyester coating technology on Steelscape TruZinc® Steel or ZINCALUME® Steel ("Coated Metal"), and when purchased by Steelscape's customer ("Purchaser"), will retain its film integrity, color and chalk as set forth in the Warranty Table below, provided the Coated Metal has been stored, transported, formed and installed in adherence to the exclusions and limitations portion of this limited warranty.

### Definitions

For the purposes of this limited warranty, the following terms shall have the meanings set forth below:

1. "Film Integrity" means the absence of peeling, checking, chipping or cracking, except for such crazing or slight cracking as may occur on tightly roll-formed edges or brake bends at the time of forming Coated Metal.
2. "Color Change" means freedom from fade or change as warranted in  $\Delta E$  units calculated in accordance with ASTM D2244, paragraph 6.2.2 CIE L\*a\*b\*, 10° observer, specular included. Color change is measured on an exposed painted surface that has been cleaned of surface soils and chalk (per ASTM D3964) and then compared to corresponding values measured on the original or unexposed coated surface.
3. "Chalk or Oxidation" means a numerical rating as warranted when measured in accordance with the standard procedures specified in ASTM D4214.
4. "Non-conforming Coated Metal" means Coated Metal that has not retained its film integrity, color and chalk as set forth in the Warranty Table provided the Coated Metal has been stored, transported, formed and installed in adherence to the exclusions and limitations portion of this limited warranty as determined solely by Steelscape.

### Warranty Period

This limited warranty applies to any **Steelscape Natural Matte® SMP** coated metal shipped after October 1, 2025 and no previous warranty shall apply to such product. The limited warranty is effective from either the date of installation of the **Steelscape Natural Matte® SMP** coated metal or six (6) months after coating of the metal, whichever occurs first, for the period of time set forth in the Warranty Table below.

### Remedies

Steelscape's sole obligation in the event a Purchaser submits a valid claim for Non-conforming Coated Metal shall be limited exclusively to, in Steelscape's sole option, either (1) the cost of repairing or replacing Non-conforming Coated Metal, or (2) refund of the purchase price for any Non-conforming Coated Metal to the Purchaser. In the event Steelscape elects to satisfy its obligations under this limited warranty by paying the cost to repair Non-conforming Coated Metal, Steelscape must approve any recoating of the Coated Metal through submission of three (3) estimates that each includes the name of the coating products to be used, labor and material costs, and any other costs associated with the work for refinishing or replacing the Coated Metal. Steelscape reserves the right to approve or negotiate the contract for such recoating if the initial estimate is deemed unacceptable. In no event will the original applicable warranty period set forth in the Warranty Table (see below) be extended by a warranty claim or any other costs associated with the work for refinishing or replacing the Coated Metal. In the event of any subsequent failure of any recoated or replaced Coated Metal, Purchaser shall first make any claims against the supplier of those replacement materials. The warranty period for any refinished or replaced metal substrate shall be only for the remainder of the original Coated Metal's warranty period.

### Exclusions and Limitations

**THIS LIMITED WARRANTY IS SUBJECT TO THE FOLLOWING EXCLUSIONS AND LIMITATIONS.**

**All of the following exclusions and limitations constitute material terms of this limited warranty and failure to satisfy any one or more of the conditions by Purchaser, its agents, or representatives shall release Steelscape from its obligations hereunder.**

1. This limited warranty applies only to Coated Metal installed on buildings within the Continental United States, Alaska, Hawaii, Canada and Mexico.
2. This limited warranty does not apply if the Coated Metal has not been installed in accordance with Steelscape's or its suppliers' installation instructions. Any inspection performed by Steelscape to confirm conformance with Steelscape's installation instructions does not constitute a workmanship warranty or otherwise guarantee that the installation is proper.
3. Corrosion or loss of adhesion as a result of embossing or perforating the Coated Metal is not covered under this limited warranty.
4. This limited warranty does not apply to exterior installations that are sheltered from rainfall or that do not provide drainage.
5. This limited warranty will be null and void if the Coated Metal has not been paid for in full.
6. This limited warranty does not apply in the event of deterioration to the Coated Metal caused directly or indirectly by contact with fasteners and sealants, including galvanic corrosion. Responsibility for the selection of suitable long-lasting fasteners and sealants to be used with the Coated Metal rests solely with the Purchaser.
7. Mechanical, chemical or other damage, including swirl or storage corrosion, sustained during shipment, storage, forming and fabrication, or during and after installation is not covered by this limited warranty.
8. Corrosion, loss of adhesion, color changes or any other damage as a result of cleaning the Coated Metal with abrasive or chemical cleaners is not covered by this limited warranty.
9. Non-uniform changes in appearance that result from unequal exposure to sunlight and/or the elements are not covered by this limited warranty.
10. This limited warranty does not cover damages or conditions resulting from circumstances beyond Steelscape's control, including, without limitation, the following: (a) Acts of God, falling objects, explosions, external forces, or fire; (b) Damage caused by improper packaging, handling, shipping, processing, or storage of the Coated Metal prior to installation contrary to good industry practice (NCCA guidelines described in the series titled "How To Fabricate Pre-paint"); (c) Unusual or aggressive atmospheres such as those where the Coated Metal is exposed to or contaminated with harmful or corrosive chemicals or salt spray; (d) Standing or ponding water on the Coated Metal; (e) Significant differences in insulation below the Coated Metal panel; (f) Condensation or other contamination or damage attributable to improper shipping, packaging, handling, processing, or installation; (g) Failures or damage resulting from edge corrosion; (h) Scratching or abrading during or after installation; (i) Prolonged contact with or removal of vegetation, dirt or gravel; (j) Sustained exposure to animals or animal waste; (k) Where the Coated Metal is in contact with, or subject to runoff from, lead; copper; CCA, ACO, CA or other treated lumber; green or wet lumber; fire retardant treated shakes or shingles; or wet insulation; (l) Mishandling of Coated Metal, including abuse, alteration, modification, improper use or storage; (m) Damage from snow or ice removal or pressure washing; or (n) Damage or conditions at the point(s) where materials or items such as snow guards and solar panels are attached or adhered to the Coated Metal.

### To Make a Claim/Obtain Service Under Limited Warranty

To make a claim or obtain service under this limited warranty, the Purchaser must call Steelscape at 360-673-8200 or submit a claim in writing to Steelscape, LLC, Attn: Claims Administrator, 222 West Kalama River Rd., Kalama, WA 98625.

### Notification of claim; Right of Steelscape to Inspect

Steelscape must be notified within 30 days after discovery of an alleged condition giving rise to a claim, and Steelscape and its representatives must be allowed an opportunity to inspect and, if required, obtain a sample of the Coated Metal. All decisions regarding the existence of conditions affecting this limited warranty will be made by Steelscape and will be final and binding on all parties. The party notifying Steelscape of any defect or claim will reimburse all of Steelscape's third party expenses incurred in connection with the investigation of a defect or claim if it is later determined that Steelscape is not responsible for the problem underlying the defect or claim. In no event will the original warranty period set forth be extended by a warranty claim.

### Customer Responsibilities: Maintenance

**The Coated Metal must be washed regularly, either by sweet or tap water or by cleaning with 1/3 cup of Tide® detergent or other common detergent containing less than 0.5% phosphate dissolved in one gallon of water. A clear water rinse should follow immediately. The Coated Metal must not be cleaned with abrasive or chemical cleaners. Cleaning must include the underside of any panel overhang where the underside is exposed to the weather. FOR ALL APPROVED MARINE APPLICATIONS - Homeowner or building owner is required by Steelscape to perform annual maintenance of the building in the form of two (2) sweet or tap water rinses. Homeowner or building owner is required to keep records of such maintenance for this limited warranty to be enforceable.**

**Customer Responsibilities: Notification Prior to Installation** Purchaser must notify Steelscape of installations that are deemed potential Industrial and/or Marine environment prior to design implementation. Steelscape can then evaluate the installation site and provide specific warranty coverage before installation.

### Limitations of Liability

**EXCEPT AS SET FORTH HEREIN, STEELSCAPE MAKES NO OTHER WARRANTIES WITH RESPECT TO THE COATED METAL, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE OR ANY OTHER WARRANTY OF QUALITY. ALL WARRANTIES OTHER THAN THIS LIMITED WARRANTY ARE EXPRESSLY EXCLUDED AND DISCLAIMED. TO THE EXTENT LOCAL LAW PROVIDES THAT IMPLIED WARRANTIES MAY NOT BE EXCLUDED OR DISCLAIMED, THOSE WARRANTIES ARE LIMITED IN DURATION TO THE DURATION OF THE EXPRESS WARRANTY PROVIDED IN THIS LIMITED WARRANTY OR THE SHORTEST DURATION REQUIRED BY LOCAL LAW. EXCEPT AS EXPRESSLY STATED IN THIS LIMITED WARRANTY, IN NO CASE WILL STEELSCAPE BE LIABLE TO ANY PERSON OR ENTITY FOR PROPERTY DAMAGE OR PERSONAL INJURY IN TORT (INCLUDING NEGLIGENCE AND STRICT LIABILITY), CONTRACT, WARRANTY, OR OTHERWISE FOR DIRECT, INDIRECT, SPECIAL, INCIDENTAL, PUNITIVE, CONSEQUENTIAL OR OTHER DAMAGES OR LOSSES, INCLUDING BUT NOT LIMITED TO DAMAGE FOR LOSS OF BUSINESS PROFITS, BUSINESS INTERRUPTION, LOSS TO THE BUILDING OR ITS CONTENTS OR ANY OTHER LOSS, REGARDLESS OF THE CAUSE OF SUCH DAMAGE AND WHETHER OR NOT CAUSED BY OR RESULTING FROM THE NEGLIGENCE OF STEELSCAPE, EVEN IF STEELSCAPE HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES OR LOSSES. STEELSCAPE'S TOTAL LIABILITY FOR ALL CLAIMS OF ANY KIND WILL NOT EXCEED THE PURCHASE PRICE PAID TO STEELSCAPE FOR THE PRODUCT IN QUESTION.**

### General Terms and Conditions

**Warranty Beneficiary.** This limited warranty applies to Purchaser only and shall not inure to the benefit of any other party.

**Restrictions on Use of Company, Name, Trademarks, and Warranty Language.** Steelscape's name, trademark, or limited warranty shall not be used in any warranty given by the Purchaser to its customers.

**Non-Transferability.** This limited warranty is non-transferable and non-assignable by Purchaser, and Purchaser shall not permit its agents, representatives, customers, distributors, applicators, or contractors to claim, represent, or imply that this limited warranty extends to or is available to anyone other than Purchaser.

**Non-Extendability.** The applicable warranty period shall be limited to, and shall in no event extend beyond, the warranty period as set forth in the Warranty Table or the warranty period extended by the Purchaser to its customers, whichever is shorter.

**Color Formulations.** For the purpose of this limited warranty, Standard Colors use a group of pigments suitable for the majority of color matches. Some color requests cannot be formulated with durable pigments and will not carry the above-mentioned limited warranty. The Purchaser will be informed as to these exceptions.

**Right to Terminate Warranty.** Steelscape reserves the right to terminate this limited warranty at any time upon thirty (30) days advance written notice, except with respect to any Coated Metal which has already been shipped to Purchaser.

**Headings.** Any heading used in this Limited Warranty is for convenience only and shall not affect the interpretation of any provision of this warranty.

### Choice of Law

Any disputes arising between the parties under this limited warranty shall be governed by the law of the State of Washington without regard to any choice or conflict of law provision of any jurisdiction. **The United Nations Convention on Contracts for the International Sale of Goods is expressly excluded from this warranty.**

### Warranty Table

Type of Environment of Installation	Film Integrity (Years)	Color Fade (Years) $\Delta E \leq 5.0$ Wall Applications $\Delta E \leq 7.0$ Roof Applications	Chalking Rating (Years) $\geq 8$ Rating Wall Applications $\geq 6$ Roof Applications
<b>Residential, Commercial and School</b> – Buildings used for Habitation, Distribution Centers, Hotels, Shopping Malls, Office Buildings, Assembly Factories and Schools located in rural or residential areas.	40	30	30
<b>Industrial</b> – Steel Mills, Power Generating Stations, Oil Fields, Oil Refineries, Ore Mines, Chemical Plants, Paper Mills or other unusual environmental exposure.	7	No Warranty	5
<b>Severe Marine</b> – Less than 1,000 feet from a Saltwater and/or Marine Environment.	10	10	10